

# UltraCare Epoxy Grout Haze Remover



## DESCRIPTION

*UltraCare*® Epoxy Grout Haze Remover is a professional-strength formulation that helps to remove epoxy grout haze from tile, concrete and stone surfaces. *UltraCare* Epoxy Grout Haze Remover is water-based, has a natural citrus scent, is nonflammable and is easy to use.

## FEATURES AND BENEFITS

- Professional-strength formula
- Removes tough epoxy grout haze and other coatings
- Easy-to-use, water-based formula

## WHERE TO USE

- All natural-stone surfaces, including slate, marble, granite, ceramic and porcelain tiles

## LIMITATIONS

- Ensure that the product does not come in contact with any non-recommended surface.
- Do not mix with other chemicals.
- This product will affect sealers, coatings, floor finishes and painted surfaces.

Consult MAPEI's Technical Services Department for application recommendations regarding surfaces and conditions not listed.

## SURFACE PREPARATION

- Be sure that all surfaces to be treated are swept or vacuumed to remove loose debris.
- For best results, pre-wet the surface with water.

## PRODUCT APPLICATION

Before product use, take appropriate safety precautions. Refer to the Safety Data Sheet (SDS) for details.

Always test first in several inconspicuous areas to confirm desired results.

1. Avoid skin and eye contact by wearing chemical-resistant gloves and protective lenses.
2. Shake well before using. Do not dilute before applying.
3. Working in a small, manageable area of 15 sq. ft. (1.39 m<sup>2</sup>), liberally apply an even coat with a paintbrush, mop or paint pad. Do not apply with a sprayer.
4. For tough residue, apply a second coat in 10 minutes after the first coat to even out the thickness of the application.
5. Immediately remove *UltraCare* Epoxy Grout Haze Remover from unintended surfaces with a wet cloth to prevent potential damage to those surfaces.
6. Allow *UltraCare* Epoxy Grout Haze Remover to stand on the surface for 30 to 60 minutes.
7. Do not let *UltraCare* Epoxy Grout Haze Remover dry on the surface. If the product starts to dry, mist the surface with water to keep it wet.
8. Wipe up residual coating with clean, dry cloths.
9. Rinse the surface well with clean water.
10. If more than one application is required, repeat steps 3 through 9.
11. Surface traffic may be allowed 2 hours after removal of the cleaner and completion of the water rinse.

Close container tightly after each use. Store in original container only. Store between the temperatures of 35°F to 90°F (2°C to 32°C). Do not allow to freeze.

For ongoing maintenance instructions, refer to the *UltraCare* Maintenance Guide.

### Shelf Life and Application Properties

Shelf life	Up to 2 years when stored in the original sealed container
Appearance	White liquid
Odor	Citrus
Physical state	Liquid
VOCs	16 g per L

Packaging

Size
Bottle: 1 U.S. qt. (946 mL)
Jug: 1 U.S. gal. (3.79 L)

Approximate Coverage\*

Size	Coverage
1 U.S. qt. (946 mL)	20 to 50 sq. ft. (1.86 to 4.65 m <sup>2</sup> )
1 U.S. gal. (3.79 L)	80 to 200 sq. ft. (7.43 to 18.6 m <sup>2</sup> )

*\*Coverage will vary depending on density, porosity, texture, surface absorption, time that solution is left on surface, application method and severity of the problem.*

ADDITIONAL INFORMATION

Refer to the Safety Data Sheet (SDS) for specific data related to health and safety as well as product handling.

For information on MAPEI's commitment to sustainability and transparency, as well as how MAPEI products may contribute to green building standards and certification systems, contact sustainability-durabilite@mapei.com.

#### LEGAL NOTICE

The contents of this Technical Data Sheet ("TDS") may be copied into another project-related document, but the resulting document shall not supplement nor replace requirements per the TDS in effect at the time of the MAPEI product installation. For the most up-to-date TDS and warranty information, please visit our website at [www.mapei.com](http://www.mapei.com). **ANY ALTERATIONS TO THE WORDING OR REQUIREMENTS CONTAINED IN OR DERIVED FROM THIS TDS SHALL VOID ALL RELATED MAPEI WARRANTIES.**

Before using, the user must determine the suitability of our products for the intended use, and the user alone assumes all risks and liability. **ANY CLAIM SHALL BE DEEMED WAIVED UNLESS MADE IN WRITING TO US WITHIN FIFTEEN (15) DAYS FROM DATE IT WAS, OR REASONABLY SHOULD HAVE BEEN, DISCOVERED.**

## CONTACT INFORMATION

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### Customer Service

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For the most current product data and BEST-BACKED<sup>SM</sup> warranty information,  
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