

# UltraCare Heavy-Duty Stone, Tile & Grout Cleaner



## DESCRIPTION

*UltraCare*® Heavy-Duty Stone, Tile & Grout Cleaner is a highly concentrated and high-alkaline cleaner and degreaser. This product is formulated to quickly remove most waxes, grease, oil, light soap scum, and stains from mildew and algae. It is quite effective at removing most factory-applied waxes and floor finishes, and is ideal for areas that have been neglected or subject to heavy use.

## FEATURES AND BENEFITS

- Removes most wax, grease, soap scum, body oil, mildew stains and algae
- Ideal for neglected areas or areas subjected to heavy use
- Specially formulated to strip off synthetic and acrylic waxes and floor finishes

## WHERE TO USE

- Most natural stones, grout, ceramic, porcelain, terra cotta, Saltillo, quarry tiles, terrazzo, concrete, pavers and masonry surfaces

## LIMITATIONS

- Ensure that product does not come in contact with any non-recommended surface.
- Regular use of high-alkaline cleaners will affect the performance of sealers applied on surfaces.

Consult MAPEI's Technical Services Department for application recommendations regarding substrates and conditions not listed.

## PRODUCT APPLICATION

Before product use, take appropriate safety precautions. Refer to the Safety Data Sheet for details.

Always test first in several inconspicuous areas to confirm desired results.

1. Sweep, vacuum or wipe the surface to be cleaned.
2. Dilute with water as follows: a) For light cleaning: Mix 8 parts water to 1 part cleaner; b) For moderate cleaning: Mix 4 parts water to 1 part cleaner; c) For heavy cleaning and stripping wax: Mix 2 parts water to 1 part cleaner.
3. Working in a small, manageable area of about 15 sq. ft. (1,39 m<sup>2</sup>), liberally apply the solution to the surface with a sponge or a mop.
4. Allow the product to stand on the surface for at least 5 minutes for cleaning or 10 minutes for stripping. Do not allow the product to dry on the surface. Keep wet by adding more solution to the surface.
5. Scrub with a white nylon pad, scrub brush or scrub machine.
6. Remove the dirty solution with a wet vac or mop.
7. Rinse thoroughly with clean water.
8. Do not track cleaning residue into adjacent areas.
9. Repeat the process as necessary.
10. Allow at least 48 hours of drying time before applying *UltraCare* sealers and finishes.

Close container tightly after each use. Store in original container only. Store between temperatures of 35°F and 90°F (2°C and 32°C). Do not allow to freeze.

### Shelf Life and Application Properties

<b>Shelf life</b>	Up to 5 years when stored in the original sealed container. Freeze/thaw-stable.
<b>Appearance</b>	Light beige liquid
<b>Odor</b>	Slight odor
<b>Physical state</b>	Liquid
<b>VOCs</b>	34 g per L

### Packaging

<b>Size</b>
Bottle: 1 U.S. qt. (946 mL)
Jug: 1 U.S. gal. (3,79 L)

## Approximate Coverage\*

Size	Coverage
1 U.S. qt. (946 mL)	50 to 150 sq. ft. (4,65 to 13,9 m <sup>2</sup> )
1 U.S. gal. (3,79 L)	200 to 600 sq. ft. (18,6 to 55,7 m <sup>2</sup> )

*\*Coverage will vary depending on the dilution ratio used; the density, porosity and texture of the surface; how long the solution is left on a surface; the application method; and the severity of the cleaning required.*

## ADDITIONAL INFORMATION

Refer to the Safety Data Sheet (SDS) for specific data related to health and safety as well as product handling.

For information on MAPEI's commitment to sustainability and transparency, as well as how MAPEI products may contribute to green building standards and certification systems, contact [sustainability-durabilite@mapei.com](mailto:sustainability-durabilite@mapei.com).

## WARNING

The test results shown in the TECHNICAL DATA table were obtained in compliance with test methods and curing cycles, if applicable, defined in the industry standards referenced on the Technical Data Sheet. Please note that the use of test procedures or methods other than those indicated in the table could lead to different values and that, in such cases, any liability of our company is excluded.

#### LEGAL NOTICE

The contents of this Technical Data Sheet ("TDS") may be copied into another project-related document, but the resulting document shall not supplement nor replace requirements per the TDS in effect at the time of the MAPEI product installation. For the most up-to-date TDS and warranty information, please visit our website at [www.mapei.com](http://www.mapei.com). **ANY ALTERATIONS TO THE WORDING OR REQUIREMENTS CONTAINED IN OR DERIVED FROM THIS TDS SHALL VOID ALL RELATED MAPEI WARRANTIES.**

Before using, the user must determine the suitability of our products for the intended use, and the user alone assumes all risks and liability. **ANY CLAIM SHALL BE DEEMED WAIVED UNLESS MADE IN WRITING TO US WITHIN FIFTEEN (15) DAYS FROM DATE IT WAS, OR REASONABLY SHOULD HAVE BEEN, DISCOVERED.**

## CONTACT INFORMATION

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### Technical Services

U.S. and Puerto Rico:

Flooring: 1-800-992-6273

Concrete and heavy construction: 1-888-365-0614

Canada:

1-800-361-9309

### Customer Service

1-800-42-MAPEI (1-800-426-2734)

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For the most current product data and BEST-BACKED<sup>SM</sup> warranty information,  
visit [www.mapei.com](http://www.mapei.com).

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